From: Kandice Sherwood [mailto:KSherwood@anaheim.net]

Sent: Friday, July 25, 2008 3:16 PM

To: Sherm Updegraff

Subject: my comments on Increasing Personal Effectiveness

This is a well designed course that effectively allows for collaborative learning, self-analysis, and personal exploration and growth. This program provides useable tool kit for employees to receive feedback from others, improve productivity, resolve conflict, and enhance interpersonal relationships. I recommend this course for Public and Private Sector organizations. The support provided by Employee Development Systems is incredible!

Kandice Taylor-Sherwood City of Anaheim; Training Manager