

IPE BUILDS PERSONAL ACCOUNTABILITY



THE IPE CHOICES MODEL INTRODUCES

- Ownership for daily choices
- Comprehension about how choices impact results
- How values encourage choices



THE IPE CHANGE PROCESS MODEL INTRODUCES

- Behaviors that need changing to enhance effectiveness
- Ownership for behaviors
- Accountability for awareness about behaviors



THE IPE SELF-IMAGE MODEL INTRODUCES

- How self-image impacts thinking, actions and performance
- The alignment between self-image and results



DISC PERSONAL PROFILE SYSTEM INTRODUCES

- Personal ownership for behavioral style
- How to adapt your style to others'
- Elements of your style that interfere with performance



POWERFUL COMMUNICATION TOOLS INTRODUCES

- Ownership for conflict resolution
- Assertive choices versus ineffective communication
- How thinking impacts communication
- Personal accountability for
 - Language choices
 - · Clarity · Results



MANAGING YOURSELF FOR SUCCESS INTRODUCES

- How self-defeating feelings limit professional growth
- How to set personal goals aligned with organizational goals
- Visualizing for success



Employee Development Systems, Inc. (EDSI)

www.employee developmentsystems.com 800.282.3374 3 Listener reflects their understanding of the message

Active Listening Process

Speaker sends

2 Listener receives the message

a message

4 Speaker clarifies or confirms their understanding of the message

EFFECTIVE LISTENING INTRODUCES

- How to listen with intent and understanding
- How to listen to criticism without defensiveness
- The choice of listening versus hearing

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