



# LEADING WITH CREDIBILITY

## PARTICIPANT OBJECTIVES & OUTCOMES

- Determine relevant leadership characteristics for tomorrow's workforce.
- Identify leadership behaviors to drive success in your organization.
- Understand how innovation creates market differentiation.
- Assess personal leadership behavior gaps.
- Learn how to apply critical leadership behaviors in day-to-day operations.
- Build emotional intelligence to impact organizational performance.
- Implement a decision-making process for powerful solutions.
- Create departmental visions that link to the global vision of your organization.

## ESSENTIAL SKILLS STUDIED

- Perspective (seeing a new, better, different way of leading)
- Awareness of patterns & trends (thinking in the future tense)
- Critical thinking (understanding the context of change)
- Innovation & Agility (moving fast in a global economy)
- Effectiveness (doing more with less)
- New forms of intelligence (EQ)
- Credibility driven through values (do what you say you will do)

## ORGANIZATIONAL OUTCOMES

- Performance expectations for behavior are confirmed and reinforced.
- Vision of individuals, departments and firm are aligned.
- Leadership behaviors identified and assessed for alignment with strategic initiatives.
- Critical decision paths tied to organizational values.
- New views on innovation to differentiate in your industry.
- Leadership that is accountable for the vision of the organization.

## INSTRUCTIONAL DESIGN SKILL CHECKS

- Awareness information presented in a variety of ways for skill building.
- Knowledge examples and models to learn and demonstrate each skill.
- Case study activities for application of each skill.
- Role plays and immediate feedback from co-participants and facilitator for skill building.
- Accountability plan for transferring the training knowledge to day-to-day application.



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